

RETURNSFORM

PRACTICE NAME:			
DENTIST NAME(S):			
PRACTICE POSTAL ADDRESS:			
POSTCODE:		ORDER NO:	
TELEPHONE NUMBER:			
EMAIL ADDRESS:			

REASON CODES
1 Looks different to image
2 Arrived too late
3 No longer needed
4 Faulty/poor quality item
5 Incorrect item
6 Parcel damaged on arrival

QTY	PRODUCT CODE	DESCRIPTION	REFUND	EXCHANGE	REASON

TERMS AND CONDITIONS

- Products must be in the unused condition that you received them and in the original, undamaged box and packaging.
- You can return any items you purchased from Swallow Dental Supplies Ltd for up to 30 days from the original purchase date.
- Please do not send your purchase back to the manufacturer.
- Items with specific sell by dates are exempt from the 30 day returns policy.
- If your item is faulty, please notify us by phone (01535 656312) within 48 hours of receipt of the product stating what the fault is.
- The 30 day returns policy does not apply to items that are faulty/damaged.
- We are unable to accept damaged or unwanted Saline. This must be disposed of by your practice.